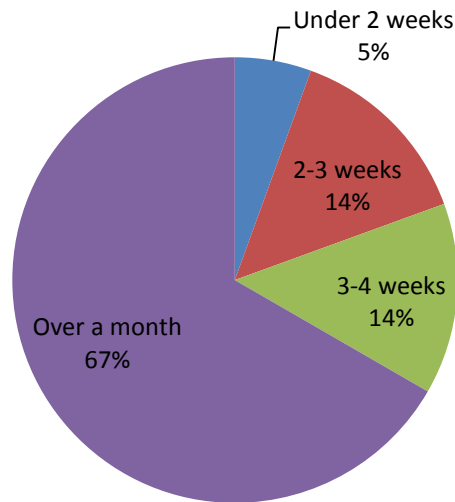
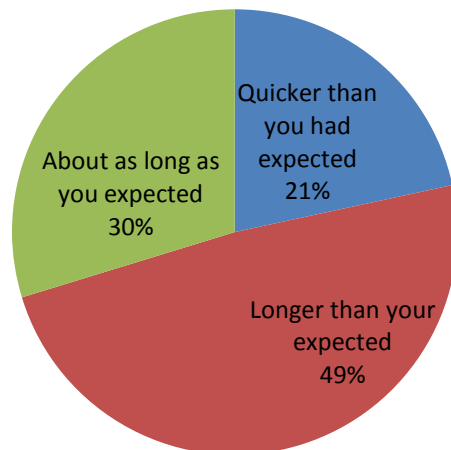


**GP Specialist Dermatology Service Questionnaire Results September 2016 to July 2017**

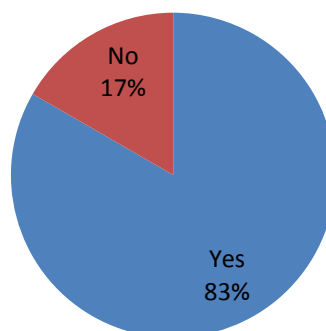
1. Once your GP had seen you, how long did you have to wait for your Dermatology appointment with the specialist?



2. Was the time:



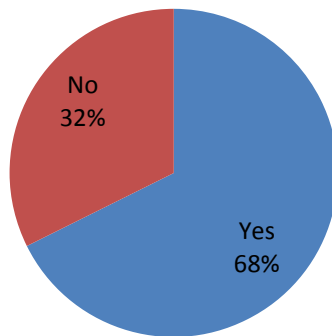
3. Did you find it easy to get to the clinic for your appointment?



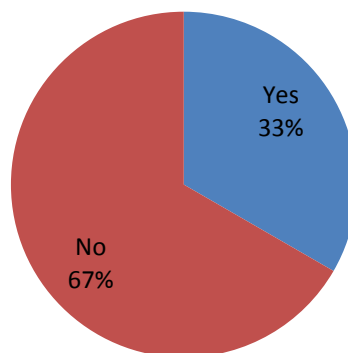
4. If No, why did you find this problematic? How could this be improved?

No comments provided

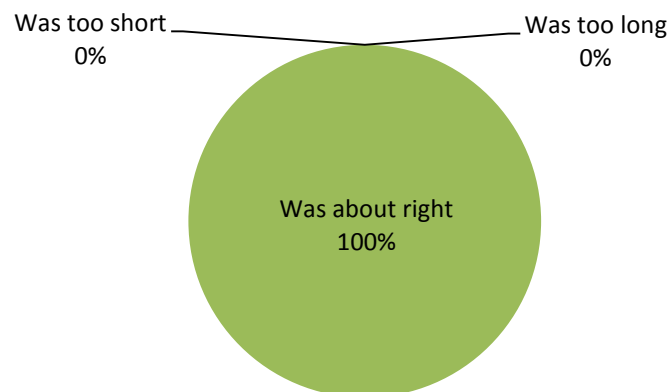
5. Were you seen on time?



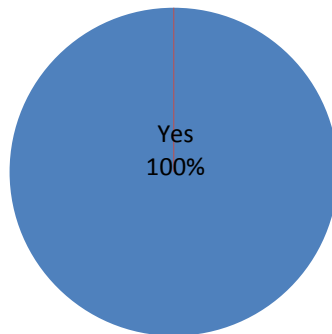
6. If you were not seen at your appointment time, were you kept informed of why?



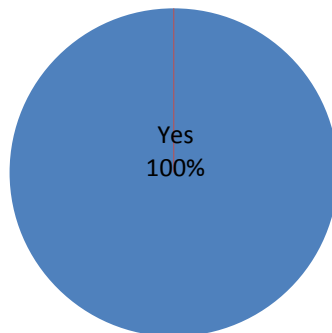
7. Did you feel that the time you spent with the Dermatology specialist was long enough?



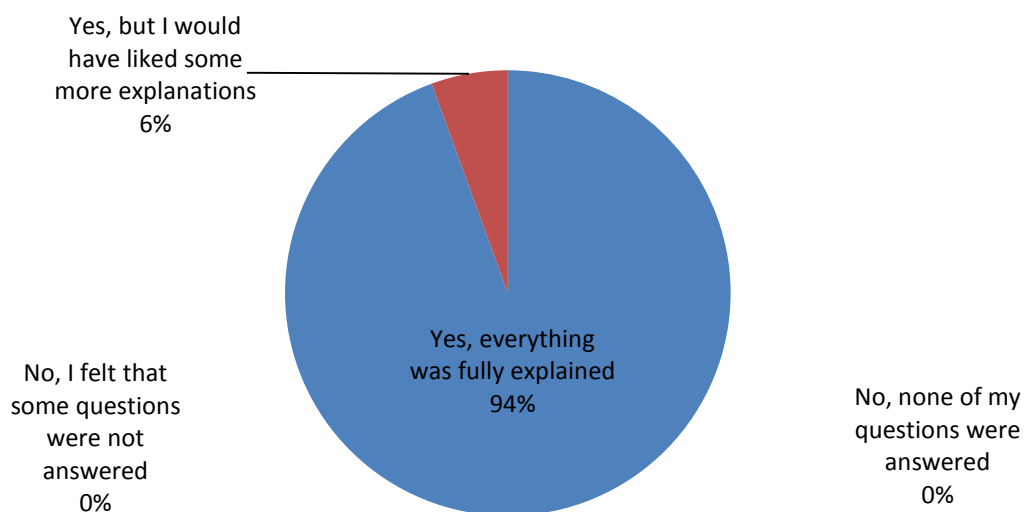
8. Did you feel that your appointment with the specialist was thorough enough?



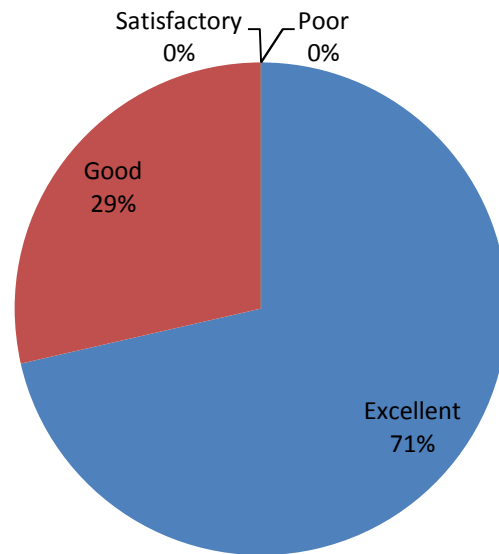
9. Were you able to ask any questions throughout your appointment?



10. Were you happy with the explanations given during your appointment?



11. Taking everything into account, how would you rate the overall quality of care of the service you received?



12. In order for us to continue to improve & redesign services, we would be grateful for any further comments or suggestions that you might have on our community service:

- Biggest problem is the wait in reception.
- Dr Walkington is marvellous.
- I'm happy with the service - sometimes we have to wait a long time on the day - very rarely get seen on time - e.g. today. 40 min late.
- Queue too long at reception so late checking in.