

Minor Surgery Service Questionnaire Results for Dr Biggs between September 2016 to July 2017

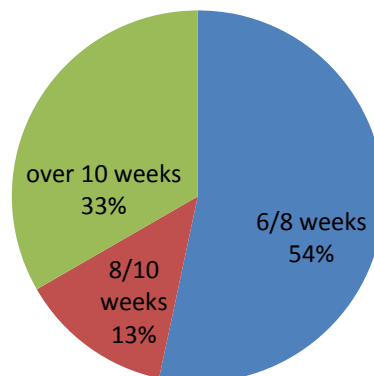
Are you Male or Female?

Male	6
Female	10

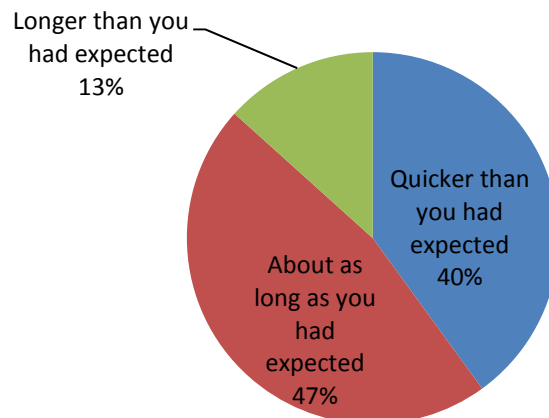
What is your age? (%)

Under 25	0
26-35	0
36-45	2
46-55	1
56-65	2
66-75	7
76-85	2
86 or over	1

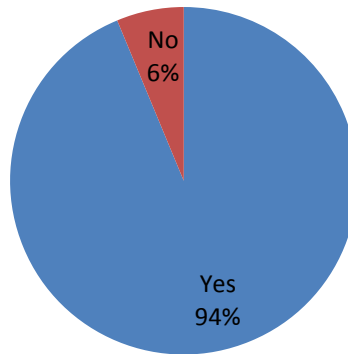
1. Once your GP had seen you, how long did you have to wait for your Minor Surgery appointment with the specialist?



2. Was this time:



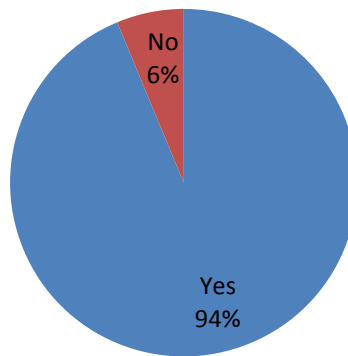
3. Did you find it easy to get to the clinic for your appointment?



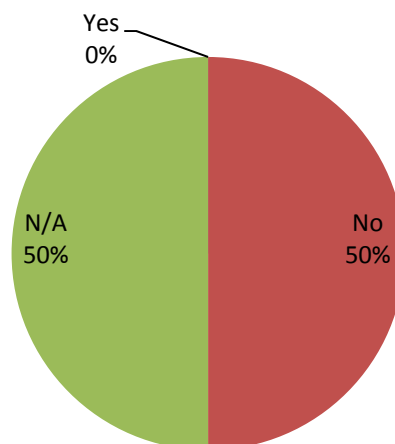
4. If No, why did you find this problematic? How could this be improved?

'Took two bus journeys'

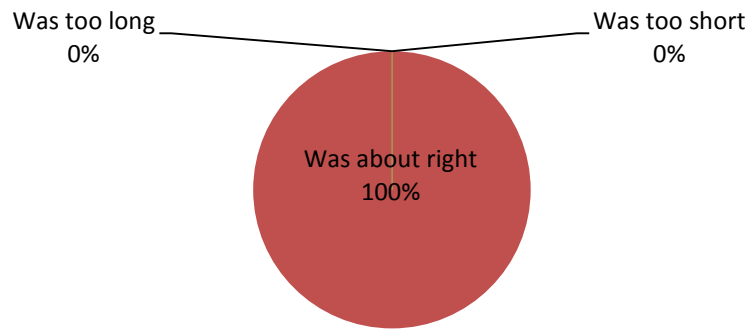
5. Were you seen within a reasonable time of your allotted appointment slot?



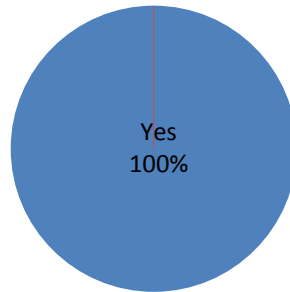
6. If you were not seen at your appointment time, were you kept informed of why?



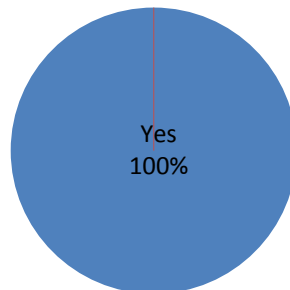
7. Did you feel that the time you spent with the GP Surgeon was long enough?



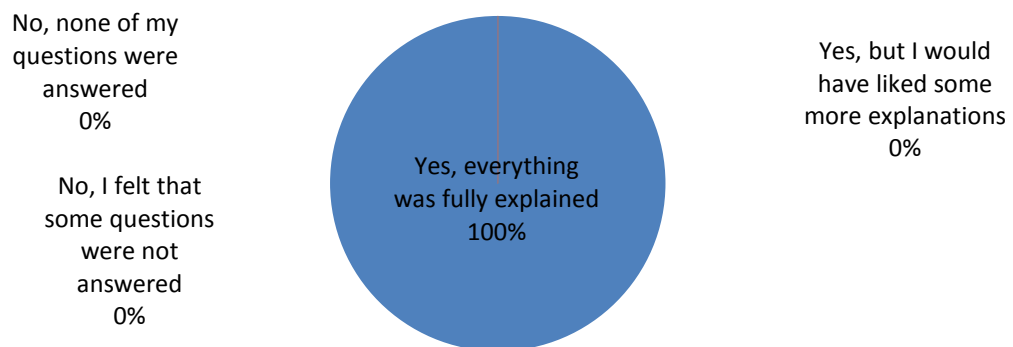
8. Did you feel that your appointment with the GP Surgeon was long enough?



9. Were you able to ask any questions throughout your appointment?

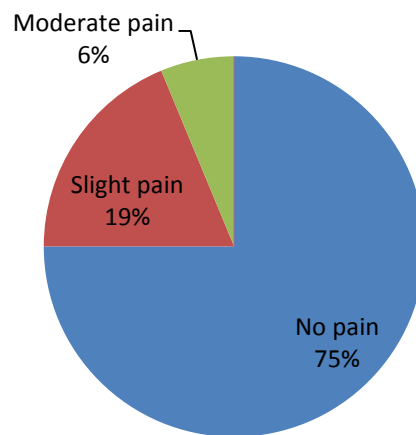


10. Were you happy with the explanations given to you during your appointment?

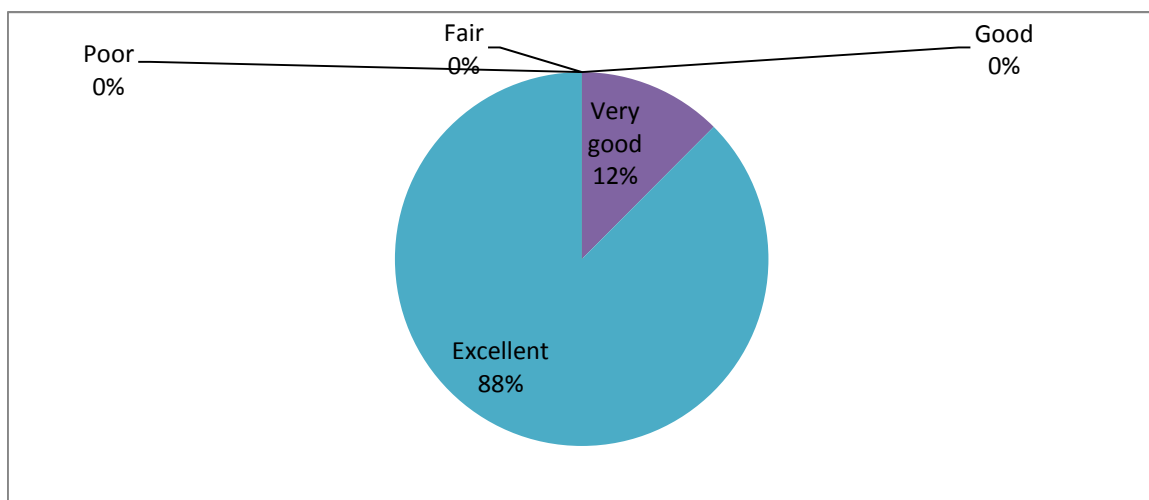


During the Procedure:

11. Did you have any pain or discomfort during the procedure? Please rate any discomfort:

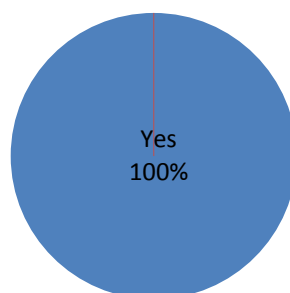


12. Can you rate your overall experience in terms of the care and support offered by the GP Surgeon and the Nurse:



After the Operation:

13. Did you receive any post-operative advice and did you feel well informed of any aftercare arrangements?



14. In order for us to continue to improve & redesign services, we would be grateful for any further comments or suggestions that you might have on our community service:

'Brilliant'